

Date: June 1, 2021

Subject: Alliance Elevator Solutions (AES) Equipment Warranty Policy

All major components and equipment manufactured by AES and/or AES's suppliers are warranted to the original purchaser to be free from defects for a period of two (2) years from date on final invoice, or the date of material ready to ship notification, whichever is relevant per AES's records.

The sole and exclusive obligation of AES is limited to the repair or replacement of components and equipment, upon inspection, and as determined by AES in its sole discretion. This Warranty does not cover any damage due to misuse, abuse, neglect, accident, vandalism, wear and tear or improper installation. It does not include any damage incurred during the shipping process. Serviceable items are not included in this Warranty.

AES is not responsible and will not pay for any labor charges; damage incurred during installation; damage incurred to other related parts; injuries, loss of income, incidental or consequential damages; or any loss whatsoever connected therewith.

If AES has purchased the part from an identified manufacturer and resold it to the purchaser, the manufacturer's original warranty will apply with regards to the actual components covered.

THIS WARRANTY IS THE ONLY WARRANTY MADE BY AES AND IS IN LIEU OF AND EXCLUDES ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING WITHOUT LIMITATION ANY WARRANTY OF MERCHANTABILITY, FITNESS FOR ANY PARTICULAR PURPOSE, OR ANY WARRANTY ARISING FROM A COURSE OF DEALING OR USAGE OF TRADE.

This Standard Warranty supersedes all other terms and conditions.

Alliance Elevator Solutions Warranty Department